

Test Booklet
Series

A

Paper No.

12

Written Test Paper, 2021

**SENIOR SKILL INSTRUCTOR
(COMMUNICATION-SKILL)**

Test Booklet No.

Name of Applicant Answer Sheet No.

Application No. : SVSU/2020/Estt/NT/ Signature of Applicant :

Date of Examination: **25 / 12 / 2021**

Signature of the Invigilator(s)

1.

Time of Examination :

2.

Duration : 60 Minutes]

[Maximum Marks : 50

IMPORTANT INSTRUCTIONS

- (i) The question paper is in the form of Test-Booklet containing **50 (Fifty)** questions. All questions are compulsory. Each question carries four answers marked (A), (B), (C) and (D), out of which only one is correct.
- (ii) On receipt of the Test-Booklet (Question Paper), the candidate should immediately check it and ensure that it contains all the pages, i.e., **50** questions. Discrepancy, if any, should be reported by the candidate to the invigilator immediately after receiving the Test-Booklet.
- (iii) A separate Answer-Sheet is provided with the Test-Booklet/Question Paper. On this sheet there are **50** rows containing four circles each. One row pertains to one question.
- (iv) The candidate should write his/her Application number at the places provided on the cover page of the Test-Booklet/Question Paper and on the Answer-Sheet and NOWHERE ELSE.
- (v) No second Test-Booklet/Question Paper and Answer-Sheet will be given to a candidate. The candidates are advised to be careful in handling it and writing the answer on the Answer-Sheet.
- (vi) For every correct answer of the question **One (1) mark will be awarded**. For every unattempted question, Zero (0) mark shall be awarded. **There is no Negative Marking**.
- (vii) Marking shall be done only on the basis of answers responded on the Answer-Sheet.
- (viii) To mark the answer on the Answer-Sheet, candidate should **darken** the appropriate circle in the row of each question with Blue or Black pen.
- (ix) For each question only **one** circle should be **darkened** as a mark of the answer adopted by the candidate. If more than one circle for the question are found darkened or with one black circle any other circle carries no mark, the question will be treated as cancelled.
- (x) The candidates should not remove any paper from the Test-Booklet/Question Paper. Attempting to remove any paper shall be liable to be punished for use of unfair means.
- (xi) Rough work may be done on the blank space provided in the Test-Booklet/Question Paper only.
- (xii) *Mobile phones (even in Switch-off mode) and such other communication/programmable devices are not allowed inside the examination hall.*
- (xiii) No candidate shall be permitted to leave the examination hall before the expiry of the time.

DO NOT OPEN THIS QUESTION BOOKLET UNTIL ASKED TO DO SO.

[P.T.O.

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1. If the sender has to decide between a letter or telephone call in order to send his message then which element is he considering?
 (A) Message
 (B) Idea
 (C) Channel
 (D) Barrier.
2. Resignation letter is which flow of communication?
 (A) Downward
 (B) Upward
 (C) Crosswise
 (D) Horizontal.
3. Which one is not a verbal mean of communication?
 (A) Letter
 (B) E-mail
 (C) Speech
 (D) Winking the eye.
4. Opinions, attitudes, biasness, prejudices are
 (i) Psychological barriers
 (ii) Physical barriers
 (iii) Perceptual barriers
 Which option is correct for this?
 (A) Both (i) and (ii) are correct
 (B) Both (ii) and (iii) are correct
 (C) Both (i) and (iii) are correct
 (D) All (i), (ii) and (iii) are correct.
5. If the sender writes FYI in his E-mail and the receiver does not understand its meaning, then which is the barrier type here?
 (A) Cultural
 (B) Semantic
 (C) Psychological
 (D) Physical.
6. If the manager of IT department calls the Junior Manager of the HR department, which type of communication flow it is majorly?
 (A) Upward
 (B) Crosswise
 (C) Horizontal
 (D) All the above.
7. Proxemics is the branch of communication which defines these spaces :
 (i) Intimate space
 (ii) Social space
 (iii) Technical space
 Which of the options are correct in this reference?
 (A) Both (i) and (ii)
 (B) Both (ii) and (iii)
 (C) Both (i) and (iii)
 (D) All (i), (ii) and (iii).
8. A communication is not very effective if
 (A) It is clear
 (B) It is comprehensible
 (C) It is considerate
 (D) It is cleverly processed.
9. If a person sits leaning backward then what sort of non-verbal communication it is majorly?
 (A) Related to appearance
 (B) Related to posture
 (C) Related to gesture
 (D) Related to eye contact.

10. The outfit one wears and the accessories one carries contribute to his/her :
(A) Posture
(B) Appearance
(C) Language
(D) All the above.
11. Which of the following sounds does not have diphthong in it ?
(A) Cruel
(B) Clear
(C) Apply
(D) Doctor.
12. Can a same letter represent more than one consonant or vowel sounds?
(A) Yes
(B) No
(C) Sometimes only
(D) Not sure.
13. Which of the following words does not have a cluster consonant sound?
(A) Teach
(B) Graph
(C) Bath
(D) Cat.
14. In 'most' the vowel sound is same as Hindi vowel sound.
(A) Yes
(B) No
(C) Not sure
(D) May be, may be not.
15. In 'the other day' the pronunciation of 'the' is
(A) |ðə|
(B) |θe|
(C) Both are correct
(D) None of the above.
16. In the word 'Engineer' where is the primary stress?
(A) Engineer
(B) En'gineer
(C) Engi'neer
(D) None of the above is correct.
17. In 'Yes. Of curse! Which can be the intonation pattern?
(A) Rising
(B) Falling
(C) Falling–Rising
(D) Rising–Falling.
18. Consider the following :
(i) Program–American'
(ii) Metre–American
(iii) Colour–British.
Which statement is correct in the reference?
(A) Only (i) is correct
(B) Only (ii) is correct
(C) (i) is correct and (ii), (iii) are incorrect
(D) (ii) is incorrect, (i) and (iii) are correct.
19. The words Schedule is pronounced |skɛdʒrəl| in :
(A) British English
(B) American English
(C) Indian English
(D) None of the above.

30. I feel pleasure you of my success.
 (A) To inform
 (B) To informing
 (C) In informing
 (D) None of the above.
31. My mother always detests with shady children.
 (A) In dealing
 (B) Dealing
 (C) To deal
 (D) None of the above.
32. As a step to renovation he has decided to replace the old furniture the new one.
 (A) From
 (B) By
 (C) With
 (D) For.
33. There is no limit the wants of man.
 (A) Of
 (B) For
 (C) To
 (D) In.
34. The Tatas pastphilanthropist forests in the country.
 (A) Off
 (B) For
 (C) As
 (D) To.
35. As a result of long illness she has run a lot.
 (A) Out
 (B) Down
 (C) Over
 (D) Off.
36. He left the town under a cloud. Here 'under a cloud' means :
 (A) Of his own accord
 (B) In disgrace
 (C) With as heavy heart
 (D) When it was raining.
37. The young boy's act put his father in a pickle. Here in a pickle' stands for :
 (A) In a funny position
 (B) In a serious position
 (C) In a sad situation
 (D) In an embarrassing as awarded situation.
38. He was a 'charismatic' leader. Here charismatic stands for :
 (A) Exceptionally fascinating
 (B) Particularly popular
 (C) Compulsively plasant
 (D) Strangely haunting.
39. She has **malice** towards none. Here '**malice**' stands for :
 (A) Jealousy
 (B) Goodwill
 (C) Ill feeling
 (D) Anger.
40. The sky had before the rain.
 (A) Lightening
 (B) Lighting
 (C) Lightning
 (D) Lightenning.

41. If I present there. I would help him.
 (A) Were
 (B) Was
 (C) Had been
 (D) None of the above.
42. She could have bought this car if she enough money.
 (A) Had
 (B) Have had
 (C) Had had
 (D) Was having.
43. It is a very spacious for constructing a nursing home.
 (A) Cite
 (B) Site
 (C) Sight
 (D) Cyte.
44. He sat her father.
 (A) Beside
 (B) Besides
 (C) Both are correct
 (D) None of the above.
45. Cross-cultural communication is important because it considers :
 (i) Different nationalities.
 (ii) Different sexual, orientation.
 (iii) Different ethnicities.
 (A) Both (i) and (ii) are correct
 (B) Both (ii) and (iii) are correct
 (C) Only (i) is correct
 (D) (i), (ii), (iii) all are correct.
46. Which of the following factors are considered in cross-cultural communication?
 (i) Interpretation of time
 (ii) Interpretation of space.
 (A) Both (i) and (ii)
 (B) Only (i)
 (C) Only (ii)
 (D) None of the above.
47. Resilience is
 (A) A personality trait
 (B) A mood swing
 (C) A tendency
 (D) A habit.
48. Which of the following is not the advantage of resilience?
 (A) It is a key component of the well being of people
 (B) It is an optimistic approach
 (C) It is an escapist approach
 (D) It is a stress-management technique.
49. Assertiveness means :
 (A) Being helpful
 (B) Being a leader
 (C) Being able to stand up for your own or others rights
 (D) Being aggressive for those who harm good people.
50. Self-esteem means :
 (A) A mental condition that influences one's motivation
 (B) It is one's estimate for his/her own self
 (C) It is like over-confidence
 (D) It helps in enhancing self-words.

ROUGH WORK

ANSWER KEY Senior Skill Instructor Communication Skill

1. C	26. D
2. B	27. C
3. D	28. B
4. C	29. D
5. B	30. C
6. B	31. B
7. A	32. C
8. D	33. C
9. B	34. B
10. B	35. B
11. D	36. B
12. A	37. D
13. D	38. A
14. B	39. C
15. B	40. C
16. C	41. A
17. C	42. C
18. D	43. B
19. B	44. A
20. A	45. D
21. A	46. A
22. D	47. A
23. B	48. C
24. D	49. D
25. A	50. C