

Test Booklet  
Series

**A**

Written Test Paper, 2022

Paper No.

**1**

Test Booklet No.

**GUEST HOUSE/  
HOSPITALITY MANAGER**

Name of Applicant ..... Answer Sheet No. ....

Application No. : SVSU/2020/Estt/NT/ ..... Signature of Applicant : .....

Date of Examination: **27 / 01 / 2022**

Signature of the Invigilator(s)

1. ....

Time of Examination : .....

2. ....

**Duration : 2 Hours]**

**[Maximum Marks : 100**

**IMPORTANT INSTRUCTIONS**

- (i) The question paper is in the form of Test-Booklet containing **100 (Hundred)** questions. All questions are compulsory. Each question carries four answers marked (A), (B), (C) and (D), out of which only one is correct.
- (ii) On receipt of the Test-Booklet (Question Paper), the candidate should immediately check it and ensure that it contains all the pages, i.e., **100** questions (70 in Part-A + 30 in Part-B). Discrepancy, if any, should be reported by the candidate to the invigilator immediately after receiving the Test-Booklet.
- (iii) A separate Answer-Sheet is provided with the Test-Booklet/Question Paper. On this sheet there are **100** rows (70 in Part-A + 30 in Part-B) containing four circles each. One row pertains to one question.
- (iv) The candidate should write his/her Application number at the places provided on the cover page of the Test-Booklet/Question Paper and on the Answer-Sheet and **NOWHERE ELSE**.
- (v) No second Test-Booklet/Question Paper and Answer-Sheet will be given to a candidate. The candidates are advised to be careful in handling it and writing the answer on the Answer-Sheet.
- (vi) For every correct answer of the question **One (1) mark will be awarded**. For every unattempted question, Zero (0) mark shall be awarded. **There is no Negative Marking**.
- (vii) Marking shall be done only on the basis of answers responded on the Answer-Sheet.
- (viii) To mark the answer on the Answer-Sheet, candidate should **darken** the appropriate circle in the row of each question with Blue or Black pen.
- (ix) For each question only **one** circle should be **darkened** as a mark of the answer adopted by the candidate. If more than one circle for the question are found darkened or with one black circle any other circle carries any mark, the question will be treated as cancelled.
- (x) The candidates should not remove any paper from the Test-Booklet/Question Paper. Attempting to remove any paper shall be liable to be punished for use of unfair means.
- (xi) Rough work may be done on the blank space provided in the Test-Booklet/Question Paper only.
- (xii) *Mobile phones (even in Switch-off mode) and such other communication/programmable devices are not allowed inside the examination hall.*
- (xiii) No candidate shall be permitted to leave the examination hall before the expiry of the time.

**DO NOT OPEN THIS QUESTION BOOKLET UNTIL ASKED TO DO SO.**

[P.T.O.

**1 / 1**



**PART-A**

1. A powder room attendant report to the:
  - (A) Assistant housekeeper
  - (B) Control desk supervisor
  - (C) Public area supervisor
  - (D) Floor supervisor
2. A duplicate key of the floor pantry is kept with the:
  - (A) Assistant housekeeper
  - (B) Floor supervisor
  - (C) Guest room attendant
  - (D) Control desk supervisor
3. In what type of training would an un-rented model room be set up to train several employees?
  - (A) Simulation training
  - (B) On-the-job training
  - (C) Off-the-job training
  - (D) Refresher training
4. Lead-time quantity + safety stock level =
  - (A) Minimum inventory quantity
  - (B) Maximum inventory quantity
  - (C) Emergency inventory quantity
  - (D) Par level quantity
5. Guest supplies that are not normally found in a guestroom, but available upon request are known as:
  - (A) Guest amenities
  - (B) Guest expendables
  - (C) Guest deliverables
  - (D) Guest loan items
6. Thorough cleaning, which is generally carried out once or twice a year is called as
  - (A) Routine cleaning
  - (B) Winter cleaning
  - (C) Spring cleaning
  - (D) High cleaning
7. Dustettes are:
  - (A) Dust collection bags
  - (B) Types of dusters
  - (C) Dustbin bags
  - (D) Small vacuum cleaners
8. A compound that has no surface-active properties but give bulk to the detergents, is known as:
  - (A) Additive
  - (B) Builder
  - (C) Active ingredient
  - (D) Chelating agent

9. Grease is easily dissolved by
- (A) Detergent solution
  - (B) Hot water
  - (C) Steam
  - (D) Organic solvents
10. Chemically, vinegar is acetic acid with a strength of:
- (A) 4%
  - (B) 6%
  - (C) 8%
  - (D) 10%
11. A single blanket measures
- (A) 60" × 95"
  - (B) 70' × 100"
  - (C) 70" × 105"
  - (D) 84" × 105"
12. Brass is an alloy of:
- (A) Copper and zinc
  - (B) Copper and tin
  - (C) Copper and steel
  - (D) Copper and aluminium
13. GRA moves from one room to the other and completes the same task in every room before returning to begin the cycle again for the next task on list. This is:
- (A) Orthodox cleaning
  - (B) Deep cleaning
  - (C) Block cleaning
  - (D) Group cleaning
14. Mild acids that are used to neutralize any residual alkalinity in fabrics after washing are known as
- (A) Finishers
  - (B) Cleaners
  - (C) Neutralizers
  - (D) Sours
15. A floating flower arrangement is known as:
- (A) Nonohana
  - (B) Ukibana
  - (C) Morimano
  - (D) Moribana
16. For which of the following is the Hubbart Formula most useful?
- (A) Forecasting occupancy
  - (B) Forecasting Room availability
  - (C) Fixing room tariff
  - (D) Fixing variable cost

17. The first step in night audit routine is to
- (A) Verify all room rates
  - (B) Post room rates and taxes
  - (C) Balance all departments
  - (D) Complete outstanding postings
18. Which of the following is not a front office departure procedure?
- (A) checking for mail and messages.
  - (B) updating the account aging schedule.
  - (C) posting outstanding charges.
  - (D) Inquiring about additional recent charges.
19. Room near the swimming pool used for wash and change purpose is called as
- (A) Duplex
  - (B) Lanai
  - (C) Cabana
  - (D) Efficiency room
20. 'C' Form is related to
- (A) Foreigner reservation
  - (B) Foreigner registration
  - (C) Foreigner Check-out
  - (D) Foreigner airport transfer
21. Guest paging is usually carried out by
- (A) Bell boy
  - (B) Room boy
  - (C) Cashier
  - (D) GRE
22. The process of recording transactions on a folio is called
- (A) settlement
  - (B) posting
  - (C) auditing
  - (D) balancing
23. EIH Ltd is a term associated with
- (A) Taj group
  - (B) Oberoi group
  - (C) Centaur group
  - (D) Fortune group
24. Guest who fails to arrive after giving reservation is called as
- (A) No show
  - (B) Walk-in
  - (C) Understay
  - (D) Overstay

25. The yield statistic is equal to:
- (A) potential rooms revenue divided by actual rooms revenue
  - (B) the occupancy percentage multiplied by the achievement factor
  - (C) the average daily rate multiplied by the rate spread.
  - (D) the occupancy percentage multiplied by the average daily rate.
26. City ledger accounts are related to
- (A) Walk in guests
  - (B) Bill to company guests
  - (C) Paid in advance guests
  - (D) Scanty baggage guests
27. Which of the following is a part of the chef's uniform:
- (A) Sauvignon blanc
  - (B) Blanc de blanc
  - (C) Toque blanc
  - (D) Boudin blanc
28. A mixture of egg yolks and cream which is used to thicken sauces & soups is called:
- (A) Slurry
  - (B) BeurreManie
  - (C) Roux
  - (D) Liaison
29. Which of the following is Not a cut of Fish :
- (A) Darne
  - (B) Fumet
  - (C) Tronçon
  - (D) Fillet
30. Small fine dices (2 mm × 2 mm × 2 mm) of a vegetable are called:
- (A) Brunoise
  - (B) Julienne
  - (C) Jardinere
  - (D) Macedoine
31. A natural process where the animal's muscles stiffen up after slaughtering, is known as:
- (A) Rigor Mortis
  - (B) Stunning
  - (C) Dextrinization
  - (D) Maceration
32. Which of the following is a type of bread from Germany:
- (A) Pretzel
  - (B) Lavash
  - (C) Koubiz
  - (D) Pikelet

33. The process of flavouring dishes with smoke with the help of a live coal, hot ghee and sometimes mixing with aromatic herbs or spices, is called:
- (A) Dhungar  
(B) Dum dena  
(C) Baghar  
(D) Duruskarna
34. Which of the following is a pear-shaped pot with a lid, made of brass, copper or aluminium? The shape of this utensil is ideally suited for Dum method:
- (A) Kadhai  
(B) Lagan  
(C) Soop  
(D) Degchi
35. A preparation of lamb from Bengal that gets its unique dark colour from the iron kadhai that it is cooked in and the caramelized sugar; usually eaten with deep fried bread luchi, is called:
- (A) Kasha Mangsho  
(B) Kundakaliyaa  
(C) Potoler Dolma  
(D) DoiMaans
36. Paper thin layers or sheets of rolled dough; used in making dishes like Baklava, are known as:
- (A) Phyllo pastry  
(B) Nori sheets  
(C) Sashimi sheets  
(D) Flan pastry
37. A famous blue-veined cheese from the regions of Piedmont & Lombardy in Italy; made from Cow's milk is known as:
- (A) Mascarpone  
(B) Pecorino  
(C) Ricotta  
(D) Gorgonzola
38. Which of the following is a Tubular Pasta that is at least 3 inches long and 1-1.5 inches in diameter? It is used for stuffing different fillings in it:
- (A) Paccheri  
(B) Cannelloni  
(C) Bucatini  
(D) Linguine
39. A sauce formulated by J.W. Lea and W.H. Perrins; very popular as a table condiment, is:
- (A) Worcestershire  
(B) Tabasco  
(C) Harissa  
(D) Peri-peri

40. Whitish or greyish patch on the surface of chocolate that can be caused due to heat or moisture, is called:
- (A) Callet
  - (B) Conching
  - (C) Praline
  - (D) Bloom
41. Weetabix is a type of
- (A) Breakfast cereal
  - (B) Cracker biscuit served with cheese
  - (C) Breakfast roll
  - (D) Soft cheese
42. Aluminium plate is found in the following method of silver tarnish removal
- (A) Polivit
  - (B) Silver dip
  - (C) Burnishing machine
  - (D) Plate powder
43. The standard size of a restaurant square table to seat 4 pax is
- (A) 2 ft square
  - (B) 2 ft 6 inch square
  - (C) 3 ft square
  - (D) 1 ft 6 inch square
44. Souper means
- (A) Soup Tureen
  - (B) Supper
  - (C) Soup bowl
  - (D) Very good
45. Chateaubriand is
- (A) Red wine
  - (B) Double fillet steak
  - (C) Wineyard
  - (D) Sirloin steak
46. Hocks are wines from
- (A) Portugal
  - (B) Australia
  - (C) USA
  - (D) Germany
47. Which of the following is Orange flavoured?
- (A) Chartreuse
  - (B) Grand marnier
  - (C) Strega
  - (D) Sambuca
48. Plymouth gin is a gin from
- (A) Holland
  - (B) Scotland
  - (C) England
  - (D) Ireland



49. Consommé having a garnish of Savoury custard cubes is called:
- (A) Alexendra
  - (B) Royale
  - (C) Carmen
  - (D) Brunoise
50. Tuborg is a beer from
- (A) Australia
  - (B) Holland
  - (C) Denmark
  - (D) England
51. 'A long handled fork with two prongs. Used to dip cubes of meat, bread and so on, in hot oil or melted cheese', is:
- (A) Fondue Fork
  - (B) Pastry Fork
  - (C) Snail Fork
  - (D) Gourmet Fork
52. Which of the following spirit exhibit Peat Reek:
- (A) Irish whiskey
  - (B) Bourbon
  - (C) Scotch Whiskey
  - (D) Fernel
53. Which is a Rum-based bitter, flavoured with gentian and vegetable spices, also known as Worcester sauce of cocktails & today it comes from Trinidad:
- (A) Cynar
  - (B) Campari
  - (C) Angostura
  - (D) AmerPicon
54. The accompaniment that is served with 'Jus de Tomate' is:
- (A) Sieved yolk of boiled egg
  - (B) Worcestershire sauce
  - (C) Damerara sugar
  - (D) Grated parmesan
55. The liqueur/liquor that is used in making 'Seville coffee' is:
- (A) Benedictine
  - (B) Scotch whisky
  - (C) Irish whisky
  - (D) Cointreau
56. Which of the following Italian drink is made from the leftover skins and seeds used in wine production:
- (A) Ale
  - (B) Grappa
  - (C) Sake
  - (D) Strega

57. Which of the following term is widely used in continental Europe and means a continental breakfast with coffee:
- (A) Café complet
  - (B) Café Simple
  - (C) Thécomplet
  - (D) Thé simple
58. 'The type of restaurant that specializes in grilled or roast meat, poultry & fish which are prepared in front of guests', is:
- (A) Rôtisserie
  - (B) café
  - (C) Dhaba
  - (D) Kiosk
59. Which of the following is Not a Napkin Fold:
- (A) Bishop's Maitre
  - (B) Silica
  - (C) Cock's Comb
  - (D) Sail
60. Which of the following is a creamy cheese that comes from Lombardy region in Italy; is made from cow's milk and is commonly used for preparing Tiramisu
- (A) Mascarpone
  - (B) Pecorino
  - (C) Ricotta
  - (D) Gorgonzola
61. A half moon corn tortilla shell, popularly filled with a salad, refried beans, grilled meats or sour cream & served along with salsa or guacamole; is:
- (A) Zakuski
  - (B) Mole poblano
  - (C) Taco
  - (D) Tapas
62. A popular dish from Scotland, it is made by stuffing the stomach of a sheep with minced lamb, offal, onions, spices & oats. A famous poet 'Robert Burns' wrote a poem addressing it:
- (A) Bubble & squeak
  - (B) Haddock
  - (C) Haggis
  - (D) Fajita
63. What is the process in chocolate production wherein the cocoa mass is mixed for long durations of time to get the necessary flavour, shine & texture:
- (A) Couverture
  - (B) Conching
  - (C) Tampering
  - (D) Moulding
64. Which of the following is also known as bird's beak knife, and it's cutting blade is slightly curved to facilitate the cutting of a vegetable in barrel shape
- (A) Filleting knife
  - (B) Carving knife
  - (C) Paring knife
  - (D) Tourne knife

65. The name of the vegetable- cut obtained by shredding leafy vegetable, is
- (A) Paysanne
  - (B) Lozenge
  - (C) Chiffonade
  - (D) Brunoise
66. As per the classification of fruits, which of the following is an example of Drupe
- (A) Kiwi
  - (B) Banana
  - (C) Cherry
  - (D) Passion Fruit
67. The process of covering the meat with a piece of fat or bacon before cooking is called
- (A) Brushing
  - (B) Basting
  - (C) Barding
  - (D) Dressing
68. Which ingredient is denoted by the term 'Florentine' in a recipe:
- (A) Spinach
  - (B) Cauliflower
  - (C) Pomegranate
  - (D) Green peas
69. Immature form of insect that resembles the adult insect in mites and ticks, the stage between larva and adult.
- (A) Pupa
  - (B) Worm
  - (C) Nymph
  - (D) Fungi
70. Items used to keep the flowers, foliage, and stems in place within the container are known as
- (A) Mechanics
  - (B) Containers
  - (C) Equipment
  - (D) Support

**PART-B**

**(Question 71-75).** Fill in the blank with most appropriate word out of the choices given.

71. Fifteen minutes \_\_\_\_\_ allowed to each speaker.  
(A) are  
(B) is  
(C) have been  
(D) have
72. He had got \_\_\_\_\_ to the top when the rope broke.  
(A) almost  
(B) very much  
(C) dearly  
(D) but
73. During excavation, one of the workmen \_\_\_\_\_ a gold idol.  
(A) lighted  
(B) lighted upon  
(C) light  
(D) showed up
74. The antonym of the word 'Odious' is \_\_\_\_\_.  
(A) abhorrent  
(B) palatable  
(C) infamous  
(D) nefarious
75. The synonym of the word 'Perfect' is \_\_\_\_\_.  
(A) blemished  
(B) consummate  
(C) frail  
(D) fellable
76. Of the following options which is related to the phrase 'easy to understand'?  
(A) Functionality  
(B) Usability  
(C) Durability  
(D) Aesthetics
77. A person was asked to state his age in years. His reply was "Take my age three years hence, multiply it by 3 and then subtract three times my age three years ago and you will know how old I am" What was the age of the person?  
(A) 18 years  
(B) 24 years  
(C) 20 years  
(D) 32 years
78. A is twice as good as B and together they can finish a work in 14 days. The number of days taken by A alone to finish the work-  
(A) 11 days  
(B) 21 days  
(C) 28 days  
(D) 42 days

79. In how many months the money invested at 6% per annum will get doubled if the compounding is done annually?
- (A) 138  
(B) 144  
(C) 100  
(D) 1000
80. How many times in a day the hands of a clock are at right angle?
- (A) 22  
(B) 24  
(C) 44  
(D) 48
81. When it is 4:20, the angle between the hands of the clock is-
- (A) 7.5 degree  
(B) 15 degree  
(C) 12.5 degree  
(D) 10 degree
82. Looking at a portrait of a man, Sanjay said "His mother is wife of my father's son. I have no brothers and sisters." Whose portrait was Sanjay looking at?
- (A) His son  
(B) His nephew  
(C) His cousin  
(D) His uncle
83. The difference of two numbers is 315. If 13% of one number is 8% of other number, the bigger number is-
- (A) 735  
(B) 1153  
(C) 420  
(D) 385
84. Find the possible length which can be used to measure exactly the lengths of 4 m 95 cm, 9 m and 16 m 65 cm.
- (A) 25 cm  
(B) 55 cm  
(C) 45 cm  
(D) 30 cm
85. Rahul travels 10 km to the north, he turns to his right and walks 5 km, again he turns to his right and walks 10 km forward. How many km away from the starting point is he?
- (A) 26 km  
(B) 19 km  
(C) 13 km  
(D) 5 km
86. A cricket team has 10 blue pairs of gloves and 10 white pairs of gloves in a cricket kit. If a batsman reaches to the kit, and pulls out one glow at a time, without looking at it, what is the least number of gloves he has to pull out to make sure that he has a pair of gloves of the same colour?
- (A) 2  
(B) 3  
(C) 21  
(D) 23

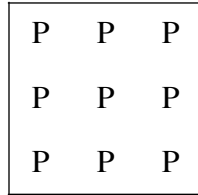
87. In a certain code 15789 is written as 'XTZAL' and 2346 is written as 'NPSU'. How is 23549 written in that code?  
 (A) NPTUL  
 (B) PNTSL  
 (C) NPTSL  
 (D) NBTSL
88. Which runs faster? A train running at 60 km per hour or a car speeding at 100 meters per 6 seconds.  
 (A) Train  
 (B) Car  
 (C) Can't be decided  
 (D) Both are same
89. Who is the first player in last 52 years to win all four grand slams twice?  
 (A) Roger Federer  
 (B) Rafael Nadal  
 (C) Novak Djokovic  
 (D) Pete Sampras
90. Which Indian has been named as the new CEO of Twitter in 2021?  
 (A) George Kurian  
 (B) Satya Nadella  
 (C) Parag Agrawal  
 (D) Shantanu Narayan
91. How is Governor of state appointed?  
 (A) By Central Government  
 (B) By State Government  
 (C) Elected by people  
 (D) None of the above
92. Sri Lanka is separated from India by -  
 (A) Palk Strait  
 (B) Red Sea  
 (C) Panama  
 (D) Bering Strait
93. The right to property is a -  
 (A) Fundamental right  
 (B) Legal right  
 (C) Political right  
 (D) Human right
94. Which of the following is not a browser?  
 (A) Internet Explorer  
 (B) Opera  
 (C) Mozilla  
 (D) Google
95. Gandhiji was involved in a Movement in South Africa against which act -  
 (A) Asiatic Registration Act  
 (B) Public interest act  
 (C) Trade dispute act  
 (D) Asian employment act
96. The recently launched 'Pradhan Mantri Kisan Sampada Yojana' (PMKSY) will be implemented by the -  
 (A) Ministry of Consumer Affairs, Food and Public Distribution  
 (B) Ministry of Food Processing Industries  
 (C) Ministry of Agriculture and Farmer Welfare  
 (D) National Bank for Agriculture and Rural Development

97. Which of the options will replace the ?  
In the given sequence-

**F K ? U Z**

- (A) C
- (B) O
- (C) P
- (D) R

98. There are 9 animals in a square room and are arranged in three rows and three columns equally like in the picture.



The owner wants to keep them in such a way that none of them is able to see any others face. He can use only square partitions. What is the minimum number of such partitions required for it?

- (A) 1
- (B) 2
- (C) 4
- (D) 5

99. Which option arranges states in ascending order in terms of area?

- (A) Gujarat Kerala, Uttar Pradesh, Rajasthan
- (B) Gujarat, Kerala, Rajasthan, Uttar Pradesh
- (C) Kerala, Gujarat, Uttar Pradesh, Rajasthan
- (D) Kerala, Gujarat, Rajasthan, Uttar Pradesh

100. 15 people from different places come together for a family reunion. Each one of them had to give hug to every other person and give 2 gifts each for every other person. What is the difference between the number of hugs and the number of gifts exchanged?

- (A) 14
- (B) 315
- (C) 220
- (D) None of the above

## ROUGH WORK



1 Guest House/ Hospitality Manager

Sr. no.	Answer	Sr. no.	Answer	Sr. no.	Answer	Sr. no.	Answer
1	C	26	B	51	A	76	b
2	B	27	C	52	C	77	a
3	A	28	D	53	C	78	b
4	A	29	B	54	B	79	b
5	D	30	A	55	D	80	c
6	C	31	A	56	B	81	d
7	D	32	A	57	A	82	a
8	B	33	A	58	B	83	a
9	D	34	D	59	B	84	c
10	A	35	A	60	A	85	a
11	B	36	A	61	C	86	c
12	A	37	D	62	C	87	c
13	C	38	B	63	B	88	d
14	D	39	A	64	D	89	c
15	B	40	D	65	C	90	c
16	C	41	A	66	C	91	a
17	D	42	A	67	C	92	a
18	B	43	C	68	A	93	b
19	C	44	B	69	C	94	d
20	B	45	B	70	A	95	a
21	A	46	D	71	b	96	b
22	B	47	B	72	a	97	c
23	B	48	C	73	b	98	b
24	A	49	B	74	b	99	b
25	B	50	C	75	b	100	b