



# SHRI VISHWAKARMA SKILL UNIVERSITY

## HR CONCLAVE 2023

### ON HUMAN RESOURCES AT THE HELM: ENVISIONING A POST- PANDEMIC WORLD



Date: 07 January 2023

Time: 09:30 AM

REGISTRATION LINK:  
[HTTPS://FORMS.GLE/8NWBOYC7RBCN3V4L9](https://forms.gle/8NWBOYC7RBCN3V4L9)

VENUE: SHRI VISHWAKARMA SKILL UNIVERSITY  
TRANSIT OFFICE, SEC-44, GURUGRAM

## ABOUT UNIVERSITY

Shri Vishwakarma Skill University, Haryana, earlier known as Haryana Vishwakarma Skill University (HVSU) is a university established by the Government of Haryana at Dudhola village of Palwal district of India. It is currently running from a temporary campus in Gurugram. It has MoU with several industries and entities to impart skills training.

## ABOUT EVENT

No one could have predicted the dramatic shifts happening in human resources even a decade ago. While the Covid-19 pandemic has been a driving force behind this shift, it is quite evident that HR still needs to evolve. In today's modern workplace, HR and top management must work together to ensure that operations run smoothly around the clock, no matter what challenges may arise. Both the past two decades and the pandemic have altered the global working atmosphere. Companies used to be motivated by the profits of their shareholders. Because companies are appreciated for their environmentally friendly, socially responsible, and ethical business practices as well as their profits, the ESG perspective is becoming more and more mainstream.

It is possible to directly attribute the success of any firm to the degree to which they prioritize the requirements of the customers. According to KPMG's research, satisfied customers are more likely to make additional purchases, remain loyal to a brand, and overlook service hiccups. When it comes to bettering customer service, many businesses now focus first on their own employees. Recent studies have shown that elevating both the employee and customer experiences can improve both the quality of service provided to customers and their overall satisfaction.

HRM that is enabled by information technology has re-emphasized employee learning, development, and behavior in recent years. A company's success is directly proportional to the degree to which it adopts ICT to improve human resources outputs. Human resources can benefit from ICT. Hiring and retaining top talent is facilitated by IT recruiting solutions, and employee development is enhanced through ICT-based employee development platforms. Because of the pandemic, more knowledge-based businesses are hiring remote workers

## OBJECTIVES OF EVENT

- To discuss the challenges and opportunities in employing GIG workforce with ESG Goals, simultaneously emphasizing the key HR issues.
- To understand an integrated approach to CX and EX
- To assess the impact of ICT enabled HRM for enhanced global competitiveness in existing business enterprise



## EXPERT SPEAKERS

### TOPIC: EVOLVING ROLE OF LEADERS



**DR. YOGESH MISRA**  
HEAD CONSULTING  
PRACTICE-THOMAS  
ASSESSMENTS PVT LTD  
(INDIA & SAARC  
REGION)



**MR. DHARMA RAKSHIT**  
HEAD HR HERO MOTOCORP



**MR. SY SIDDIQUI**  
CHIEF MENTOR, MARUTI SUZUKI  
INDIA LTD

### TOPIC: TRANSITIONING FROM CX TO EX



**MR. SALIL LAL**  
CHRO MARUTI SUZUKI  
GURGAON



**DR. APARNA SETHI**  
FOUNDER,  
PROTOUCH



**MR. SAMAR MAHAPATRA**  
CHRO, SHIGAN QUANTUM  
TECHNOLOGIES LTD

### TOPIC: TRANSFORMING HR THROUGH TECHNOLOGY



**DR. GP RAO**  
FOUNDER AND  
MANAGING PARTNER  
GPR HR CONSULTING LLP



**MR. SUDHANSHU  
SELHAR PADHY**  
DGM- TECHNICAL  
TRAINING, HERO  
MOTOCORP



**MS. SMITA SHARMA**  
SENIOR MANAGER  
LEARNING &  
DEVELOPING, GLOBAL  
RECRUITMENT  
FUNCTION, GENPACT



**MS. APARNA SHARMA**  
DIRECTOR,  
CONSULTING BTS



ORGANIZED BY



# SHRI VISHWAKARMA SKILL UNIVERSITY

SKILL FACULTY OF MANAGEMENT STUDIES

UNDER THE GUIDANCE OF



PROF. JYOTI RANA  
DEAN, SKILL FACULTY OF  
MAGEMENT STUDIES &  
RESEARCH, SVSU



SHRE RAJ NEHRU  
VICE CHANCELLOR  
SVSU



DR. SHRUTI GUPTA  
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