



Memo No. SVSU/24/ ID&C/E-5299/016

Date : 17.01.2024

Office Order

As per the approval from the CA, the digitally complaint management tracking system in respect of the operation and maintenance of the campus (cleaning, IT, maintenance, monitoring, and recording) is implemented .

It is requested to all please file your complaint/ grievance for timely and efficiently disposal of complaint/ grievance through this link.

The link is as under:

<https://om.svsu.ac.in/>


Deputy Registrar
Dr. Lalit Kumar Sharma
Deputy Registrar (IDC)
SVSU

Copy to:

1. All Deans/ HODs/Incharges of Buildings are requested to intimate all the nodal point for recording and monitoring of the respective building and staff under their control.
2. OSD to VC for information to H' VC.
3. PA to Registrar for information to W/ Registrar
4. Ms Tanu Pathak Utility Manager, M/s Anand & Company is requested to intimate all the supervisors for timely disposal of the complaint and maintain the record of the complaint and its disposal.
5. AR General Branch/ IDC Branch.
- 6 . Mr. Praveen, Web Administrator is requested to provide the login ID to all concerned for the proper monitoring and recording and requested to publish on University website.