

Dr. Savita Sharma

Work Experience: 22 Years

**Chairperson & Skill Associate Professor, Skill Department of Tourism & Hospitality, SFMSR/
Dy. CoE, Former Director – IQAC & Associate Dean - DSW**

Area of Interests: Front Office Management, Rooms Division, Corporate Social Responsibility, Consumer Behavior, Customer Relationship Management, Women Empowerment, Entrepreneurship, Event Management, Team building, Soft Skills, and related areas

Papers Published in ABDC/Scopus Indexed Journals:

- Srivastava, S., Dey, D.K., Sharma, S., & Raina, A. (April 2024). The Business of Green Hotels in an Emerging Economy: Role of Greenwashing and Mindfulness. International Handbook of Skill, Education, Learning and Research Development in Tourism and Hospitality, Springer International Handbooks Education, https://doi.org/10.1007/978-981-99-3895-7_67-1, 1-18 (Scopus)
- Kaushal. V., Lalhall. A., Sharma. S. & Srivastava. S. (October 2023). COVID-19 Pandemic and Beyond: Investigating Extant Human Resource Management Issues in India's Hotel Industry. APJIHT, Vol. 12 (1) e-ISSN 2710-6519 (Scopus)
- Gupta. V., Galati. A. & Sharma. S. (September 2023). Explore, eat and revisit: does local food consumption value influence the destination's food image? British Food Journal, Emerald group publishing limited, DOI 10.1108/BFJ-10-2022-0844 (ABDC: A/ Scopus)
- Gupta. V., Sharma, S. & Sinha. S.K., (March, 2023). How sustainable practices influence guests' willingness to pay a price premium in Fiji? Worldwide Hospitality & Tourism Themes (WHATT), Emerald group publishing limited, DOI: 10.1108/WHATT-01-2023-0008 (Scopus)
- Srivastava. S., Dey. S.K., Sharma, S. & Ratilla. Mark. (March, 2023). Adoption of sustainable practices by Asian Hotels: Gaps in academia. Worldwide Hospitality & Tourism Themes (WHATT), Emerald group publishing limited, DOI: 10.1108/WHATT-01-2023-0009 (Scopus)
- Srivastava. S, Pareek. T & Sharma, S., (April, 2022). A Qualitative Assessment of Urban Destination Food Image in Delhi Region. Journal of Services Research, Volume 22, Number 1. (ISSN 0972-4702). (ABDC: C Listed/Scopus)
- Srivastava. S, Pareek. T, Sharma, S., Chittiprolu, V & Kaushal, V (March, 2022) Determinants of restaurant experience during the on-going pandemic scenario in India, Journal of Food Service Business Research. DOI: 10.1080/15378020.2022.2063621(ABDC: C Listed, Scopus)
- Dabas, S. & Sharma, S. (2021). Adoption of Digital Marketing tools in Independent Businesses: Experiences of Restaurant Entrepreneurs in India and the United Kingdom (Worldwide Hospitality & Tourism Themes (WHATT), Emerald group publishing limited, Vol. 13, No 1., pp 1755-4117(ISSN: 1755-4217)
- Srivastava, S., Pareek, T. & Sharma, S. (2021). Analysis through Mining Approach: Culinary Experience Dimensions of International Tourists, Proceedings of International Conference on Innovative Practices in Technology and Management, pp 72-76, 9388335, doi: <https://doi.org/10.1109/ICIPTM52218.2021.9388370>
- Sharma, S., Sajnani, M. & Srivastava, S. (September, 2020). Assessment with Contemporary Technological Tools used for CSR Practices: Perception of Customers of Luxury Chain Hotels, Proceedings of 2020 8th International Conference on Reliability, Infocom Technologies and Optimization (Trends and Future Directions) (ICRITO), Noida, India, 2020, pp. 152-160, 9197793, doi: 10.1109/ICRITO48877.2020.9197793
- Sharma, S. & Mishra, P. (2019, February). Hotel Employees' Perception on CSR Practices as Skill India Initiative, Worldwide Hospitality & Tourism Themes (WHATT), Emerald group publishing limited, Vol. 11, No 1. pp. 78-86 (ISSN: 1755-4217)
- Corporate Social Responsibility: An Important Aspect of the Indian Hospitality Industry in the book "Advances in Hospitality and Tourism - The Indian Hospitality Industry: Dynamics & Future Trends" by an International Publisher - Apple Academic Press, ISBN 13:978-1-77188-579-9, pp 43-60. (Chapter 3 - 2017)

Sharma, S. & Sharma, S. (2015, April). Understanding Pithoragarh's Cultural Jewel: it's Fair & Festivals, Worldwide Hospitality & Tourism Themes (WHATT), Emerald group publishing limited, Vol. 7, No. 4, 331-346 (ISSN: 1755-4217)

Papers Published in UGC Listed Journals:

- Sharma, S. & Srivastava, S. (August 2024). Understanding Guest Satisfaction with Technological Amenities in Five-Star Hotels: A Qualitative Analysis. Journal of Services Research, Vol. 24, No 1. pp. 174-205 ISSN: 0972-4702 (Online ISSN: 2581-3412) (ABDC: C Listed/UGC)
- Sharma, S. & Srivastava, S. (April, 2021). Fostering Sustainability in Hospitality Education – The Academia Perspective. Journal of Services Research, Vol. 21, No 1. pp. ISSN: 0972-4702 (Online ISSN: 2581-3412) (ABDC: C Listed/UGC)
- Rathor, A. & Sharma, S. (March, 2021). Empirical Study on International Tourists Perceived Image of North West Frontier Cuisine in Delhi. Shodh Sarita, Vol. 8, No. 29 (ISSN: 2348-2397)
- Sharma, S. & Aggarwal, M. (December, 2020). The Effect of Food Presentation on Consumption Behavior. Shodh Sanchar Bulletin (Journal of Arts, Humanities and Social Sciences) Vol. 10, No. 40 (ISSN: 2229-3620)
- Yadav, R., Sharma, S. & Uniyal, M. (2020). Hotel Brand Equity – A Progress on Literature Review. Wesleyan Journal of Research, Vol.13, No. 4, pp (ISSN: 0975-1386)
- Sharma, S. & Srivastava, S. (April, 2020). Human Resource Management: A Crucial Component in Context of the Indian Hospitality Industry. Journal of Services Research, Vol. 20, No 1. pp. 65-80 ISSN: 0972-4702 (Online ISSN: 2581-3412)
- Sharma, S. & Mishra, P. (2018, September). Impact of Corporate Social Responsibility Practices on Corporate Performance of Luxury Chain Hotels, Journal of Services Research Vol.18 No. 1, pp 47-57, ISSN: 0972-4702 (Online ISSN: 2581-3412)
- Sharma, S. Srivastava, S. & Sharma, S. (2018, July). Digitalization Space as Marketing Tool for Luxury Hotels. Global Journal of Enterprise Information System, Vol. 10, No. 3, pp 37-42, ISSN: 0975-153X (Online ISSN: 0975-1432)
- Sharma, S. & Mishra, P. (2018, June). Study of Corporate Social Responsibility Practices in Indian Luxury Chain Hotels. Review of Professional Management – A Journal of New Delhi Institute of Management, Vol. 16, No. 1, pp 82-91, ISSN:0972-8686 (Online ISSN 2455-064)

Papers Published in Peered Reviewed Journals/Edited Books:

- Sharma, S., Ram, P. & Srivastava, S. (June, 2020). Intention of Hospitality Students towards Entrepreneurial Education. Review of Professional Management – A Journal of New Delhi Institute of Management, Vol. 18, No. 1, 27-38, ISSN:0972-8686 (Online ISSN 2455-064) (EBSCO)
- Sharma, S. & Srivastava, S. (2018, October). Relationship between Service Quality and Customer Satisfaction in Hotel Industry, Tourism Research Journal, Jakarta, Indonesia, Vol. 2 No. 1, pp 42-49 (E-ISSN:2598-9839)
- Srivastava, S., Sharma, S. & CH, V. (2018, February). An Empirical Study on the Role of Tourists' Buying Behavior. Paper presented at 3rd International Conference on Hospitality and Tourism, GD Goenka University, India, 214-222 (ISBN:978-93-86724-45-8)
- Sharma, S. & Mishra, P. (2015, March). Impact of Corporate Social Responsibility Practices on Employees' Perception of Luxury Chain Hotels in India and its Effect on Corporate Performance. Paper presented at International Conference on Evidence Based Management organized by Birla Institute of Technology & Science Pilani, Pilani Campus (ISBN: 978-93-84935-18-4)
- Sharma, S. & Wadera, D. (2014, March). Innovative Sustainable Technology in Hotel Industry. Paper presented at International Conference on Strategy, Innovative and Technology organized by Ansal University & Valparaiso University (ISBN: 978-93-5062-372-5).
- Sharma, S. (2013). Corporate Social Responsibility in Global Hotel Industry: A Review. Business Review, 1(2), 72-78 (ISSN No: 2320-0502).

Papers Presented at Conferences:

- Paper presented at National Seminar (Administrative Leadership: Driving Organizational Change & Development) on “Building Strong Leadership Foundations; A Comprehensive Analysis of Education, Training and Hands on Experience in Administrative Development” 18th February 2025 organized by Shri Vishwakarma Skill University, Palwal, India.
- Paper presented at International Conference RASTMSI 2024 (Re-envisioning Agility, Sustainability and Technical Innovation in Manufacturing and Service Industry) on 8-9 February 2024 organized by Vedatya Institute, Gurgaon, India.
- Paper presented at International Conference – Vedatya Chaupal 2021 on “A Qualitative Assessment of Urban Destination Food Image in Delhi Region” on 18th December 2021 organized by Vedatya Institute, Gurgaon, India.
- Paper presented at 5th International Conference on Hospitality & Tourism - New Normal in Hospitality & Tourism: Skill, Innovation and Technology, “Exploring the Relationship between Food and Travel Destination Image: An Overview of Systematic Reviews” on 27-28, August 2021 organized by GD Goenka University, Gurugram, India.
- Paper presented at International Conference on Advanced Technology, Sustainability and Management on “Urban Destination Food Image of Delhi: Perception of International Tourists” on 27-28, May 2021 organized by Sushant University, Gurugram, India.
- Paper presented at 6th International Conference on Advanced Technologies & Innovations in Tourism & Hospitality Industry (ATHITI-2021) “Influence of Service Quality Determinants on Customer Retention in Restaurant of Five Star Hotels in Delhi-NCR” on 10-11, April 2021 organized by Swami Vivekanand Subharti University, Meerut.
- Paper presented at International Conference on Innovative Practices in Technology and Management (ICIPTM) on “Analysis through Mining Approach: Culinary Experience Dimensions of International Tourists” on 17-19, February 2021 organized by Amity University, Greater Noida, India.
- Paper presented at an Online International Conference on Business and Education in the New Global Realities on “Hotel Brand Equity – A Progress on Literature Review” on 22nd December 2020 organized by Faculty Research Cell – Samshodhana, School of Commerce, Jain University (Deemed-to-be University), Bengaluru.
- Paper presented at CT International Hospitality & Tourism E-Conference on Enhancing Tourism & Hospitality Experience: Promoting Local Culture on “An Empirical Study on the Relationship between Marketing Communication Tools and Brand Equity” on 19th December 2020 organized by School of Hotel Management, Airlines and Tourism, CT University, Ludhiana.
- Paper presented at Vedatya Chaupal - International Conference on “Fostering Sustainability in Hospitality Education – The Academia Perspective” on 27-28, November 2020 organized by Vedatya Institute, Gurgaon.
- Paper presented at 3rd International Conference on Hospitality & Tourism on “The Effect of Food Presentation on Consumption Behaviour” on 07th November 2020 organized by GNA University, Jalandhar.
- Paper presented at International Conference on Tourism, Travel & Hospitality Management -2020, Designing Global Destinations: Trends & Strategic Imperatives on “Career Challenges faced by Female Hotel Managers in Delhi, India” on 30-31, October 2020 organized by GITAM Hyderabad Business School, Hyderabad.
- Paper presented at International Conference on New Normal: Corporate and Self-Management in Current Scenario on “Assessment of Subjective Well-Being (SWB) after Consuming Alcoholic Beverage amongst the People of Delhi” on 17-18, June 2020 organized by Gautam Buddha University, Noida.
- Paper presented at International Conference on New Normal: Corporate and Self-Management in Current Scenario on “Factors Resolving Leadership Challenges & Maintaining Organization Harmony for Female Managers in 5 Star Hotels in Delhi NCR” on 17-18, June 2020 organized by Gautam Buddha University, Noida.
- Paper presented at International Conference on New Normal: Corporate and Self-Management in Current Scenario on “Impact of Online Food Delivery Applications on Restaurant Business at Delhi NCR during the Time of COVID 19 Pandemic” on 17-18, June 2020 organized by Gautam Buddha University, Noida.

- Paper presented at International Conference on New Normal: Corporate and Self-Management in Current Scenario on “Identifying Culinary Competencies in Delhi: A New Normal Approach” on 17-18, June 2020 organized by Gautam Buddha University, Noida.
- Paper presented at IEEE 8th International Conference on Reliability Infocom Technologies and Optimization (ICRITO) on “Assessment with Contemporary Technological Tools used for CSR Practices: Perception of Customers of Luxury Chain Hotels” on 4-5, June 2020, organized by Amity University, Noida, India.
- Paper presented at International Conference (Chaupal – 2019) on “Digital Marketing Strategies in Restaurant Business: Experiences of Entrepreneurs in India and United Kingdom – A Phenomenological Approach” on 14-15, December 2019 organized by Vedatya Institute, Gurugram, India.
- Paper presented at International Conference (Chaupal – 2019) on “Human Resource Management: A Crucial Component in Context to Indian Hospitality Industry” on 14-15, December 2019 organized by Vedatya Institute, Gurugram, India.
- Paper presented at *National Conference on Digital Technology for Tourism-Transformation and Trends* on “Impacts of Pilgrimage Tourism on a destination: A case of Varanasi, Uttar Pradesh, India” on 09th February 2019 organized by Graphic Era University, Dehradun.
- Sharma, S. (2018, April). Luxury Hotels in the Digital Era. Paper presented at *1st International Conference on Digital Entrepreneurship*, Presidency University, Bangaluru, India.
- Sharma, S. (2018, February). An Empirical Study on the Role of Tourists’ Buying Behavior. Paper presented at *3rd International Conference on Hospitality and Tourism*, GD Goenka University, India.
- Sharma, S. (2015, May). Exploring & Understanding the Responsiveness of Employees towards Corporate Social Responsibility: A study of Indian Hotel Industry. Paper presented at *3rd International Conference on Corporate Social Responsibility & Sustainable Development*, Dubai, 133-140 (ISBN:978-1-63415-327-0)
- Sharma, S. (2015, March). Impact of Corporate Social Responsibility Practices on Employees’ Perception of Luxury Chain Hotels in India and its Effect on Corporate Performance. Paper presented at *International Conference on Evidence Based Management* organized by Birla Institute of Technology & Science (BITS) Pilani, Pilani Campus.
- Sharma, S. (2014, March). Innovative Sustainable Technology in Hotel Industry. Paper presented at *International Conference on Strategy, Innovative and Technology* organized by Ansal University & Valparaiso University.

Chapter Published in Books:

- Chapter 17: Indicators of the Pilgrimage Tourist Experience: A Study on the Buddhist Circuit in the Indian Region in the book “Management and Practices of Pilgrimage Tourism and Hospitality, A volume in the Advances in Hospitality, Tourism, and the Services Industry (AHTSI) Book Series” by IGI Global Publisher, ISSN: 2475-6547, EISSN:2475-6555pp 219-228. (October 2023, Scopus)
- Chapter 07: Exploring the indicators of International Tourists’ Experience on Local Food of Delhi in the book “Technology and Social Transformations in Hospitality, Tourism and Gastronomy: South Asia Perspective – CABI, ISBN: -13: 9781800621220 (hardback), 9781800621244 (ePub), DOI: 10.1079/9781800621244.0007 (September 2023)
- Chapter 24: An Empirical Investigation of Customers' Preferences Toward Inherited Food Outlets of Delhi in the book “Local Food and Community Empowerment through Tourism” (Volume I) by Eureka Publications, ISBN: 978-93-9126-31-6, pp 354-363. (August 2021)
- Chapter 22: Human Resource Management Practices in Hotel Industry: A Study on Gender Equality in the book “Hospitality and Tourism Emerging Practices in Human Resource Management” by Bharti Publications, ISBN: 978-81-949793-6-4, pp 155-161. (2021)
- Chapter 14: Gamification in Entertainment Industry: Glimpses from Indian Film Industry in the book “Application of Gaming in New Media Marketing” by an International Publisher - IGI Global, ISBN 13:9781522560647, pp 236-243. (2018)
- Chapter 03: Corporate Social Responsibility: An Important Aspect of the Indian Hospitality Industry in the book “Advances in Hospitality and Tourism - The Indian Hospitality Industry: Dynamics & Future Trends” by an International Publisher - Apple Academic Press, ISBN 13:978-1-77188-579-9, pp 43-60. (2017) (SCOPUS INDEXED)

Edited Books:

- Technology and Social Transformations in Hospitality, Tourism and Gastronomy: South Asia Perspective – CABI, ISBN: -13: 9781800621220 (hardback), 9781800621244 (ePub)
DOI: 10.1079/9781800621244.0001
- Local Food and Community Empowerment through Tourism (Volume II) – Eureka Publications, ISBN: 978-93-9126-31-6 (August, 2021)
- Food, Tourism and Hospitality Perspectives – Eureka Publications, ISBN: 978-93-91260-47-7 (August, 2021)

Books:

- Event Planning and Management by The Hospitality Press, Year – January 2024, ISBN 978-93-95806-92-3
- “Papa Says...” by Eureka Publications, Year - August 2023, ISBN 978-81-19567-00-3
- Accommodation and Leisure Management for Master of Tourism Management, MDU, Rohtak, Vikas Publishing House, Year 2011, ISBN 978-93-259-5308-6
- Accommodation and Leisure Management for Master of Hotel Management, MDU, Rohtak, Vikas Publishing House, Year 2011, ISBN 978-93-259-5310-9
- Accommodation and Leisure management for MSc. in Hotel Management and Tourism Management, Yashowantrao Chavan Maharashtra Open University, Vikas Publishing House, Year 2010, ISBN 978-81-259-3863-7
- Accommodation Operations for BSc. in Hotel Management & Catering Operations, Yashowantrao Chavan Maharashtra Open University, Vikas Publishing House, Year 2010, ISBN 978-81-259-4119-4
- Hotel Housekeeping for BSc. in Hotel Management & Catering Operations, Yashowantrao Chavan Maharashtra Open University, Vikas Publishing House, Year 2010, ISBN 978-81-259-4153-8

Articles in Magazines:

- “Is it the right to pursue a program in hospitality & tourism management?” in Economic Times Hospitality World, Online, April 27, 2021, Time: 03:44 PM IST
(<https://hospitality.economictimes.indiatimes.com/blog/is-it-the-right-time-to-pursue-a-program-in-hospitality-tourism-management/4904>)
- “Regimenting COVID 19: re-set, re-organize, re-invent” in Economic Times Hospitality World, Online, August 08, 2020, Time: 10:43 AM IST
(<https://hospitality.economictimes.indiatimes.com/blog/regimenting-covid-19-re-set-re-organize-re-invent/4424>)
- “Post COVID 19: Change Required in Hospitality Education” in Economic Times Hospitality World, Online, May 01, 2020, Time: 06:28 PM IST (<https://hospitality.economictimes.indiatimes.com/blog/post-covid-19-change-required-in-hospitality-education/4226>)
- “Controlling Food Waste in Hotels: A Step towards Sustainability” in *Hospitality Biz Magazine*, Vol. 13, Issue 2, page 60 (February, 2020).

Invitations/Session Chair/Guest Speaker:

- Expert session on “Nurturing Entrepreneurial Skills, Mindset and Behavioural Excellence” at Amity University, Haryana (12th February 2024).

- Session Chair at International Conference RASTMSI 2024 (Re-envisioning Agility, Sustainability and Technical Innovation in Manufacturing and Service Industry) organized by Vedatya Institute, Gurgaon, India (8-9 February 2024)
- Session Chair at One Day International Multidisciplinary Conference organized by ICERT & PGDAV College, University of Delhi, New Delhi (12th January 2024)
- Panelist for Fireside Chat on the topic "Skilling & Future of Work" at Amity University, Haryana (12th August 2023)
- Technical Session Chair at 1st International Conference THE'CON organized by Institute of Hotel Management, Mahatma Gandhi Mission University, Aurangabad (17-18, March 2023).
- Guest of Honour at International Conference on Hospitality and Tourism – ICOHOST 2023 "Rethinking Tourism: Reshaping the future of Tourism and Hospitality Industry" organized by GNA University, Jalandhar (11th February 2023)
- Session Chair at International Conference – Vedatya Chaupal 2022 organized by Vedatya Institute, Gurgaon (07 – 08, December 2022).
- Resource Person for a session "Digital Skills" in a FDP "Digital All The Way" organized by Amity University, Gurgaon on 24th November 2022.
- Expert session on "Team Building & Professional Etiquette" at University College of Engineering & Technology, Bikaner (November, 2022)
- Session Chair at I-Host 2022 - Virtual 6th International Conference on "Intercultural Tourism and Hospitality Entrepreneurship: Opportunities during uncertain times" organized by GD Goenka University, Gurugram (15-16, July 2022).
- Session Chair at International Conference – Vedatya Chaupal 2021 organized by Vedatya Institute, Gurgaon (18-19, December 2021).
- Session Lectures on "Understanding Tourism" & "Hospitality Skills for Agritourism Business", at School of Agribusiness and Rural Management, Dr. Rajendra Prasad Central Agricultural University, Pusa, Bihar. (August 2021 – December 2021)
- Session Chair at International Conference on Applied Management Trends and Perspective in Business Growth Trajectory organized by Presidency University, Bangalore (08th May 2021).
- Session Lectures on Heritage Tourism & Visitor Management at UNESCO Category 2 Centre for World Natural Heritage Management and Training for Asia and the Pacific Region, Wildlife Institute of India (WII), Dehradun. (March 2021)
- Session Chair at International Conference – Vedatya Chaupal 2020 organized by Vedatya Institute, Gurgaon (27-28, November 2020).
- Webinar on Future of Hotel Industry – Post COVID 19 Pandemic organized by Cooque Hospitality, India (30th April 2020, Time: 05:00 PM – 06:00 PM)
- Guest Speaker (Futuristic Housekeeping) in the International Conference "Chaupal – 2019" organized by Vedatya Institute (December, 2019)
- Expert Lecture on Soft Skills Proficiency at University College of Engineering & Technology, Bikaner (August, 2019)
- Expert Lecture on Professional Etiquette, Team Building & Leadership Quality at University College of Engineering & Technology, Bikaner (October, 2018)
- Guest Lectures to hotel employees for Common Wealth Games organized by Ministry of Tourism (September, 2010)

Patents:

- Design patent granted with Application No. 405666-001 "Smart Juicer" (25/01/2024)
- Design patent granted with Design No. 402702-001 "Radial Grader Machine for Food Packing" (20/12/2023)
- Design patent applied with Application No. 401993-001 "IoT Based Automatic Edible Oil Packing Machine" (12/12/2023)
- Design patent granted with Design No. 395665-001 "Shower with Motion Sensor and Temperature Controls" (21/09/2023)

Supervision of PhD Scholars:

1. **Research Title:** Marketability of South Indian Cuisine among European Tourists in 5-Star Hotels of Delhi, **Scholar:** Vinod Kumar (170040602004), **University:** GD Goenka University, Gurgaon, **Year Awarded:** September 2022
2. **Research Title:** The Role of North West Frontier Food to Promote Culinary Tourism in Delhi, **Scholar:** Ankush Rathor (170040602001), **University:** GD Goenka University, Gurgaon, **Year Awarded:** September 2022
3. **Research Title:** Influence of Social Media Networks on Brand Loyalty in Five-Star Hotels of Punjab, **Scholar:** Earnest Anand (160040602002), **University:** GD Goenka University, Gurgaon, **Year Awarded:** October 2022
4. **Research Title:** Investigating Culinary Experiences and Urban Destination Food Image: An International Tourists' Perspective, **Scholar:** Sidharth Srivastava (19PHMN006), **University:** JECRC University, Jaipur, **Year Awarded:** **June 2023**

Professional Development:

- NPTEL Certificate Course on “Entrepreneurship & IP Strategies” organized by IIT Kharagpur & Swayam (September 2023)
- NPTEL Certificate Course on “Performance and Reward Management” organized by IIT Kharagpur & Swayam (December 2022)
- NPTEL Certificate Course on “Training of Trainers” organized by IIT Madras & Swayam (December 2020)
- NPTEL Certificate Course on “Developing Soft Skills and Personality” organized by IIT Kanpur & Swayam (December 2020)
- NPTEL Certificate Course on “Organizational Behaviour” organized by IIT Hyderabad & Swayam (December 2020)
- Completed 30 Credits *International Certified Career Coach Program (Foundation Level – 1)* on 10-11, April 2020 organized by Mindler & Career Development Alliance (USA).
- “Certified Hospitality Educator” (CHE) awarded by American Hotel & Lodging Educational Institute (2009)
- “Faculty Research Fellow” Program at IIT, New Delhi (12th May – 21st July, 2008)

Achievements:

- **Best Chairperson, Palwal Region** awarded by Aahar Ways (31st March 2024).
- **Indian Youth Icon Award 2024** awarded by International Council for Education, Research and Training on the occasion of National Youth Day, India (12th January 2024).
- **Best Chairperson, Gurugram Region** awarded by Aahar Ways (31st March 2023).
- **Best Head of the Department** awarded during the Global Hospitality & Tourism Leadership Award organized by Subharti University, Meerut (04th December 2022).
- **Silver Award - Hospitality Educator of the Year 2021** during Indian Hospitality Excellence Awards organized by Hospitality Group, Dubai (November 2021).
- **Best Paper Award** at International Conference – Vedatya Chaupal 2021 for the paper presented on “A Qualitative Assessment of Urban Destination Food Image in Delhi Region” on 18th, December 2021 organized by Vedatya Institute, Gurgaon.
- **Best Paper Award** 5th International Conference on Hospitality & Tourism - New Normal in Hospitality & Tourism: Skill, Innovation and Technology, “Exploring the Relationship between Food and Travel Destination Image: An Overview of Systematic Reviews” on 27-28, August 2021 organized by GD Goenka University, Gurugram, India.

- **Best Paper Award** at International Conference on Advanced Technology, Sustainability and Management for the paper “Urban Destination Food Image of Delhi: Perception of International Tourists” on 27-28, May 2021 organized by Sushant University, Gurugram, India.
- **Best Paper Award** at International Conference – Vedatya Chaupal 2020 for the paper presented on “Fostering Sustainability in Hospitality Education – The Academia Perspective” on 27-28, November 2020 organized by Vedatya Institute, Gurgaon.
- **1st Prize** in Table-Tennis (Faculty) at Sangathan-2019 (Sports Meet), Amity University, Noida.
- **Best Groomed Trainee** award during Industrial Training (Hyatt Regency- 2002)
- **School Prefect**- Kendriya Vidyalaya, Jalandhar
- **1st Prize** in Quiz Competition at **National Level** (Organized by All India Radio- 1998)
- **1st Prize** in Table-Tennis at **National Level** (Organized by K.V. Sangathan- 1997)
- **Number of Awards** in Extra-curricular activities at School.
