



श्री विश्वकर्मा कौशल विश्वविद्यालय
(हरियाणा सरकार, एक्ट संख्या 25, 2016 के तहत)

Shri Vishwakarma Skill University
Village Dudhola, District – Palwal
Haryana

Information Technology Cell (ITCELL)

Invites Expression of Interest (EOI)

To
provide the connectivity of Internet Lease Line (200 Mbps)

EOI No. – SVSU/ITCELL//2025/EOI-01

Dated 18-08-2025

Expression of Interest (EOI)

SUBJECT: EOI FOR HIRING OF 200 Mbps INTERNET LEASE LINE AT SHRI VISHWAKARMA SKILL UNIVERSITY, MAIN CAMPUS, VILLAGE- DUDHOLA, PALWAL, HARYANA.

SHRI VISHWAKARMA SKILL UNIVERSITY (SVSU) is an Institute of National Importance under the Ministry of Skill Department and Industrial Training, Govt. of Haryana. SVSU functions as a centre for Skill based education, research in area of Engineering, Management, Agriculture and Applied Sciences. SVSU has been set up on a 83-acre campus at Village – Dudhola, Distt- Palwal, Haryana.

For and on behalf of SVSU, an EOI has been published on website for proposal from eligible Agency/Firms/ at SVSU Campus, Village -Dudhola, Distt.- Palwal, Haryana.

1. Scope of Work & Specification for Internet Lease Line:

The scope of work in the proposed Proposal includes:

1. Providing 200 MBPS (1:1) symmetric Internet Bandwidth through both modes i.e. Fiber based Connectivity and Microwave (RF) for 2 Years and further extendable for further 1 year on mutual consent.
2. Supply, installation and Commissioning of related hardware and software for setting up Internet connection at the SVSU Campus.
3. Configuration of all related hardware and software including any training to SVSU officials.
4. Service Level Agreement (SLA) should commit at least 99.5% service availability, including the last mile connectivity.
5. The bidder will be responsible for undertaking any civil/electrical work etc. involved from commissioning to the completion of the project at his cost.
6. SVSU will not purchase hardware & firm will have to provide all the required hardware like Router, Modem, Transceiver etc.
7. The internet lease line should have fully dedicated (1:1), unshared & high-quality internet lease line symmetric bandwidth any compression factor through Fiber/Microwave (RF) etc.
8. Bidder should have direct peering (connectivity) with Tier 1 carriers to minimize number of hops and latency thereof to international destinations.
9. End to end visibility to monitor and control performance.
10. The bidder should have centralized trouble ticketing tool for call logging, monitoring and troubleshooting purpose.
11. Bidder should have single number for all the call logging and status update.
12. Bidder should have network operation center (NOC) for trouble shooting round the clock.
13. The Interface would be an Ethernet. Till date connectivity, whatever equipments are required, those will be fully included in the bidder's responsibility for the bid. That is, the terminal equipment for providing connectivity between router at customer's end and ISP's gateway shall be bidder's responsibility.

14. Bidder shall be responsible for providing internet services on End-to-End basis to make the entire system working to provide sustained internet bandwidth. All the cost (if any) should be included in this bid.
15. The last mile connectivity up to customer premises should not be by the third party.
16. The bidder should furnish a detailed network/schematic diagram of total proposed solution showing connectivity from ISP's gateway Terminal Point to SVSU last mile connection.
17. The connectivity from the service provider's POP to SVSU premises shall be both mode through Wired (fiber) and Wireless.
18. End-to-end circuit management should be there.
19. Minimum 8 Static IPs is to be allotted with interface bandwidth.
20. End to end visibility to monitor and control performance.
21. **Symmetric connections:** Giving equal upload & download.
22. **Service Review Reports & Software:** The service provider has to provide SVSU with a software Tool/Method to measure and monitor the internet bandwidth and its latency provided by the bidder. The software tool and its cost (if any) should be included in the bid. This software should include a graph-based report of latency over a time. The bidder must provide web based, bandwidth usage, network bandwidth availability for both upload and download link data transaction and network latency Report. The service provider shall allocate to SVSU one user ID and password for web access to monitor internet link in real time, from the ISP's NOC.
23. **Service Support:** The bidder should provide support for trouble shooting on 24 X 7 X 365 basis so that the maximum availability of the internet connectivity is ensured.
24. **Uptime (available to use):** 99.5% uptime on 24 X 7 X 365 basis from SVSU campus terminal point to ISP location.
25. **Troubleshooting:** Bidder shall respond with a solution within two hours of reporting a problem and restore satisfactory operation within four hours.
26. **Hardware Charges:**
 - SVSU will not purchase any hardware, and firm will have to have all the required hardware like Modem, Router, etc.
 - SVSU will not be responsible for any kind of damage, these items must be on complete maintenance warranty of the firm.

Contract Period: Initially for one year from the date of letter of Award. The period of contract can be extended further depending upon satisfactory performance & mutual consent on same terms & conditions.

 

3. Eligibility Criteria

The proposers must fulfill the following eligibility criteria:-

- i. The Service Provider/bidder should have at least 03 years experience in providing internet lease line services/ similar services in the Central Govt./ State Govt./ PSU/ University/ Research Institute/ Colleges/ MNC/ Private Sector etc. and has completed following works and should have provided internet lease line of minimum 100 Mbps in minimum three organization. Attach copy of work order.
- ii. The average Annual financial turnover of the bidder during the last 03 Financial Years (2022-23, 2023-24 & 2024-25) ended 31st March 2025 should be at least ₹ 20.00 Lakh (Attach audited copies of Balance Sheet). The Certificate by CA regarding turnover must be attached.
- iii. The agency must have valid PAN, GST Registration in the name of firm (copy must be attached).
- iv. No subletting of work will be allowed at any stage. No joint venture allowed.

4. Payment Terms: The payment will be made on submission of annual bill.

5. SVSU reserves the right to accept or reject any/all proposals without assigning any reason(s).

6. Canvassing in any form will be viewed seriously and if any proposer is found to be resorting to such practices, the proposal of such firm will be rejected.

7. Arbitration Clause: That in case of any dispute between party of first party (SVSU) and the part of other party (Agency) arising out of or in relation to the agreement, the dispute shall be referred to Hon'ble Director for arbitration. The award of the said Arbitrator shall be binding upon both parties. The seat of the arbitration shall be at SVSU, Dudhola, Palwal.

8. Withholding of Payment: This clause authorizes Buyer to withhold payment till end, when seller fails in its contractual obligation. The standard text of this clause is as under:

'In the event of the seller's failure to submit the Bonds, Guarantees and Documents, supply the deliverables etc. as specified in the Contract, the Buyer may at his discretion, withhold any payment until the completion of the Contract'.

9. Right of Acceptance of Offer.

(a) Buyer reserves the right to accept partly or reject any offer without assigning any reason thereof. The Buyer does not pledge itself to accept the lowest or any other proposal and reserves to itself the right of acceptance of the whole or any part of the proposal or portion of the quantity offered and the seller shall supply the same at the rate quoted.

(b) In respect of enquiries, which call for procurement of more than one item, the buyer reserves the right to consider and accept the offer for any of the items in the enquiry reserving the right to utilize the offer for balance items at a later stage within the validity of offer.

10. Force Majeure

Should any force majeure circumstances arise, each of the contracting parties shall be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations, if the affected party within 14 days of its occurrence informs in a written form the other party. Force majeure shall mean fires, floods, natural disasters or other acts such as war, turmoil, strikes, sabotage, explosions, and quarantine restriction beyond the control of either party.

11. Penalty for Use of Undue Influence

The Seller undertakes that he has not given, offered or promised to give, directly or indirectly any gift, consideration, reward, commission, fees brokerage or inducement to any person in service of the Buyer or otherwise in procuring the contracts or forbearing to do or for having done or for borne to do any act in relation to the obtaining or execution of the Contract or any other contract with the government for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the government. Any breach of the aforesaid undertaking by the seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the seller) or the commission of any offers by the seller or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1988 or any other Act enacted for the prevention of corruption shall entitle the buyer to cancel the contract and all or any other contracts with the seller and recover from the seller the amount of any loss arising from such cancellation. A decision of the buyer or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Seller.

Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the seller towards any officer/employee of the buyer or to any other person in a position to influence any officer/employee of the Buyer for showing any favour in relation to this or any other contract, shall render the Seller to such liability/penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the bank guarantee and refund of the amounts paid by the buyer.

12. Right to Variation Clause

To take care of any change in the requirement during the period between issue of RFP and conclusion of contract, Buyer reserves the right to increase or decrease the quantity of the required deliverables by 50% without any change in the terms & conditions and prices quoted by the seller. While concluding the contract, the quantity can be accordingly increased or decreased at the same terms of conditions.

13. Liquidated Damages (LD)

In the event of the seller's failure to submit the bonds/guarantees/documents or/and supply/perform the items/services as per Delivery schedule specified in the contract, the Buyer may, at his discretion, withhold any payment until the completion of the contract. The buyer may also deduct LD to the sum of 0.5% of the contract price of the delayed/undelivered stores/ services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores/services.

14. Cancellation of the Contract

SVSU shall have the right to terminate the contract, arising out of finalization of this proposal, in part or in full in any of the following cases: -

- a. The start of work is delayed for causes not attributable to Force Majeure for more than 30 days after the scheduled date of delivery.
- b. When both parties mutually agree to terminate the contract.

15. Modification and Withdrawal of Proposal

Bidder can modify his bid any number of times before bid submission closing date and time. Bidder can also withdraw his bid before bid submission closing date and time. Withdrawn is allowed only once in a proposal, if a bidder withdraws his bid, he cannot participate in the particular proposal again.

SUBMISSION OF PROPOSAL

The interesting parties can submit their proposal in physical hard copy addressed to the **In-Charge (ITCELL), 3rd Floor, Takshshila Bhawan, Village – Dudhola, Distt. – Palwal, Haryana, 121102** within 15 days from the

publishing of the EOI on University website.

For conducting survey, interested parties may kindly contact the Office of the In-Charge (ITCELL), Room No. 317, 1W Block, SVSU, Dudhola, Palwal, Haryana within 15 days. For any clarification, please call at Phone No. 8307813993, email address - itcell@svsu.ac.in


**In-Charge
IT-Cell, SVSU**



15. Right to Vindictive Claim

To the extent that the Bidder is not satisfied with the award of the contract, the Bidder shall not be entitled to file a claim for damages or compensation for any loss or damage suffered by the Bidder as a result of the award of the contract. The Bidder shall be deemed to have accepted the award of the contract and shall not be entitled to file a claim for damages or compensation for any loss or damage suffered by the Bidder as a result of the award of the contract.

16. Liquidated Damages (LD)

In the event of the Bidder's failure to fulfill the obligations of the contract, the Bidder shall be liable to pay liquidated damages (LD) to the University. The LD shall be calculated as a percentage of the contract value and shall be payable by the Bidder to the University within a specified period of time. The LD shall not be payable if the Bidder can prove that the failure to fulfill the obligations of the contract was due to circumstances beyond the Bidder's control.

17. Cancellation of the Contract

SVSU shall have the right to terminate the contract arising out of the award of the contract, in part or in full, in any of the following cases:

- The Bidder fails to fulfill the obligations of the contract within the specified period of time.
- The Bidder fails to pay the liquidated damages (LD) to the University within the specified period of time.
- When both parties mutually agree to terminate the contract.

18. Modification and Withdrawal of Proposal

A bidder who has submitted a proposal may modify or withdraw the proposal at any time before the submission closing date and time. Withdrawal of a proposal is allowed only once in a proposal. If a bidder withdraws his bid, he shall not be eligible to participate in the subsequent proposal again.

SUBMISSION OF PROPOSAL

The interested parties can submit their proposals in physical and copy address to the In-Charge (ITCELL), 3rd Floor, Taksila Bazaar, Village - Dudhola, District - Palwal, Haryana, 121102 within 15 days from the

Form (Technical Bid)

(To be submitted by the vendor on their letter head. All Columns should be filled in documents)

S. N.	Particulars	Details (must be filled by bidder)	Page No.
1	Name of Firm with address, mobile/phone no. & e-mail.		
4	Year of Incorporation of the agency (copy to be enclosed) along with the latest registered address of corporate office.		
5	The service provider/bidder should have at least 03 years' experience in providing internet lease line services/ similar services in the Central Govt./ State Govt./ PSU/ University/ Research Institute/ Colleges/ MNC/ Private Sector, etc. and has completed. Documental proof of experience of three work done.		
6	Turnover: - The annual financial turnover of the bidder during the last 3 financial years (2022-23, 2023-24 & 2024-25) ended 31st March 2025, should be at least Rs. 20.00 Lakh.		
7	Copies of audited Balance sheet and Profit & Loss Account for the latest three F.Y.		
8	Copy of latest GST Returns		
9	Incorporation details		
10	PAN & GST details		
11	Bank account details		

The above documents must be enclosed with proper pagination.

Signature.....

Name

Address

Mobile:.....

Seal of firm.

Date: -

UNDERTAKING

To,
Registrar,
Shri Vishwakarma Skill University, Dudhola
District-Palwal (Haryana) 121102

Sir/Ma'am

- 1 I/we the undersigned, certify that I/we have gone through the terms and conditions mentioned in the proposal documents and undertake to comply with them.
2. It is further certified that our firm has not been blacklisted by any agency in India or abroad.
3. We will supply the goods in accordance to the specifications of the work order. At any stage, if it is found that the sub standard/deviation from the specifications/ design/quality has been made by us, we shall be liable for penalty and legal action.

Dated:

SIGNATURE OF THE PROPOSER
WITH SEAL

NAME OF THE PROPOSER
WITH ADDRESS

NOTE: Certificate as per above must be submitted only on non-judicial stamp paper of Rs. 100/- (Rs One Hundred Only)

Financial Bid (Price Bid)

S.N.	Description	Qty.	Rates in (₹)	GST (₹)	Total inclusive of all taxes (₹)
1.	Hiring of 200 MBPS Internet Lease Line on yearly basis.	01 No.			
Grand Total					

Note:

1. The proposal will be evaluated on the price quoted on overall L-1 basis.
2. The rate should be quoted inclusive of all taxes and charges like hardware, installation, inspection, freight and any other type of charges etc.

Sign & Seal with Date